

Wilson Resume

Podcaster

Wilson Dream Podcast Production

<http://dreampodcast.blogspot.com>

<http://diningtrainpodcast.blogspot.com>

<http://wilsonchubio.jugem.jp>

wilsonchu922@aim.com

Profile

Name : Chu Wai Chung, Wilson

Gender : Male

ID/Passport :

Date of Birth : 22 September 1972

Marital Status : Single

Nationality : Chinese

Address :

City :

State, Zip :

Telephone :

Cellular :

E-mail : wilsonchu922@aim.com

Objectives : To develop my food and beverage hobbies and knowledge into my life career.



Experience

November 2004 – July 2005

Café Zoot O/B O'Hare Venture(O'Hare Airport Chicago USA)

Concessionaire

- Customers Service

December 2002 – September 2005

Lobster King Seafood Restaurant (Chicago USA)

Restaurant Manager

- Supervising a team of 13 floor & kitchen staffs
- Menu Design & Translation
- Designing promotional activities
- Look for new suppliers for restaurant operation

December 2000 – June 2001

MOD Café (Taichung Taiwan)

Restaurant Manager

- Food & Beverage Create
- Customer Service
- Purchasing
- Wine tasting
- Look for new suppliers for restaurant operation

August 2000 – November 2000

Lotus Thai Restaurant (Hong Kong S.A.R)

- Supervising a team of 20 floor & kitchen staffs
- Staff training
- Menu design & Translation
- Designing promotional activities
- Negotiate with supplier for sponsorship of advertising
- Prepare operation management back up documents
- Look for new suppliers for restaurant operation

May 2000 – August 2000

Dot Cod Seafood Restaurant Oyster Bar (O/B Hong Kong Cricket Club)

Assistant Manager

- Setting up the whole restaurant
- Supervising a team of 9 operation staffs
- Staff training for service standard, wine and cigar
- POS system set up
- Prepare operation management back up documents
- Look for suppliers for restaurant operation

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August 1999 – May 2000

Le Pousse Café (Hong Kong) O/B Jimmy's Kitchen

Assistant Manager

- Supervising a team of 11 floor & kitchen staffs
- Staff training
- Customers relations & Handle customer complaints
- Human Resources management
- Purchasing
- Party inventory
- Designing promotional activities
- Negotiate with supplier for sponsorship of advertising
- Menu design & Translations
- Wine tasting

April 1999 – August 1999

Igor's Café (Hong Kong) / Current name Boat House

Captain

- New operation set up
- Staff training
- Customers Service
- Menu translations
- Handling press Enquirer

January 1996 – November 1998

Table 88 Restaurant (Hong Kong) O/B Riverwalk Trading
(H.K)

Food & Beverage Supervisor

- Worked with a team comprising of Director & 15 floor & kitchen staffs
- Office administration
- Personnel management
- Menu Translation
- Inventory control
- Beverage purchasing, wine tasting
- Staff training of service and food & beverage knowledge
- Co-ordinate with travel agents &
Hong Kong Tourist Association to get tourists business
- Build up customers rapport & handle customers complaints
- Co-ordinate corporate and private parties

October 1991-July 1993

Hong Kong Correctional Service Department (Hong Kong Government)

Assistant Officer

- Prisoner Management

Education

November 1997 – November 2000

The British Council, Hong Kong Communicating in English- Intermediate

September 1984 – July 1987

Kei Heep Technical Secondary School (Hong Kong) (High School)
Form 1 – Form 3

September 1978 – July 1984

Holy Spirit Primary School (Hong Kong)(Junior School)

- Primary 1 – Primary 6

Other Course Attended

November 1999 – February 2000

The Hong Kong Management Association

- How to Handle Customer Complaints and
- How to Develop Business Opportunities from Complaint

Professional Skills

World Wine Tasting, Cocktail Design, Food Presentation Cooking

Computer Skills

Macintosh OS X, Pages, Keynote,

Microsoft Window XP, Microsoft Office XP (Word, Excel), Power Point

Microsoft Front Page Express,

Photo Shop, Winfax Pro, Pc Anywhere...

Point of Sales System Skills

MICRO, SQUIRREL, IBM SATO, SYSTEM 3, APPLE POS

Referrals

Ask for available